



Sandycroft Nursing Home

Providing high quality palliative care and nursing care in Blackpool

Sandycroft Nursing Home, 366-368 Lytham Road, Blackpool, FY4 1DW
www.qualiacare.co.uk | **Tel:** 01253 349400 | **Email:** sandycroft@qualiacare.co.uk





Welcome to Sandycroft

The Care We Provide

We provide high-quality nursing, palliative and end-of-life care. This includes nursing or personal care for people with a dementia or related condition, physical disabilities, sensory impairments, as well as treatment of disease, disorder or injury.

Our dedicated team takes great pride in providing residents at Sandycroft with high standards of kind, considerate and compassionate care.

We are recognized nationally as an award-winning care home for people requiring end-of-life or palliative care, and have the honour of being the first care home in Blackpool to receive a Quality Hallmark Award from the National Gold Standards Framework (GSF) Centre, the UK's largest provider of training in end-of-life care.



We provide residents with care and support tailored to their individual needs, ensuring specific healthcare concerns are managed by our experienced nursing team.

We are a respected and established provider in the area and benefit from the support of community-based specialists such as Dietitians, Tissue Viability Specialists and the Community Psychiatry team.

Our residents feel at home because they know that they, their family and friends have a voice in all aspects of their care, from room furnishings, to meals, services and activities.

Care Funding

We welcome both publically-funded (local authority) and privately-funded individuals, or people who combine private and local authority funds.

The first step towards funding care is a means test. A means test is an assessment carried out by your local authority to discuss what care requirements a loved one needs and, based on their personal circumstances, what financial contributions the local authority can make (if any) towards the cost of this care.

If you'd like more information on care funding then please feel free to contact us and we'll talk you through the process.

Location

Sandycroft enjoys a superb location that is just a few streets away from the golden sands, Promenade, South Pier and many attractions that Blackpool is world-famous for.

Situated on Lytham Road, Sandycroft is within 100 yards of the Waterloo Road shopping area. The view along Lytham Road is crowned by the iconic silhouette of Blackpool Tower.

There are excellent transport links, with Blackpool South train station just a short walk around the corner and Blackpool's famous trams close by, enabling residents to maintain vital close relationships with family, friends, and the wider community.

Bedrooms and Communal Areas

Bedrooms

As a small nursing care home with only 26 bedrooms, we can focus on providing homely accommodation to people with nursing care needs.

Our calm and comfortable rooms are spacious and attractive, and we encourage residents to personalise their private spaces.

Rooms at Sandycroft are being transformed with a rolling programme of refurbishment, which is creating clean, warm and welcoming places to call home. These improvements are carried out sensitively to minimise disturbance to residents and staff.

Communal Areas

When someone comes into our care we do everything we can to make them feel relaxed, comfortable and happy, and our inviting communal areas play a big part in this.

The handsome painted façade of our period building is a taster of what lies inside. Our spacious and attractive lounge and dining areas have benefitted from a tasteful renovation, with neutral colours and quality furnishings providing a calm, clean and welcoming environment.

These communal areas provide pleasant spaces for our residents to socialise and enjoy a range of activities together, which helps to promote communication and engagement.

Our well-maintained and fully-accessible sensory garden is sheltered from the wind and provides a sunny spot where residents can take in Blackpool's renowned invigorating fresh sea air.

Dining

We know how important food is to our residents, so we put a great emphasis on providing a variety of delicious meals throughout the day.

When it comes to creating menus we welcome input from both residents and their families.



A close-up photograph showing a person's hands planting a young tree. The person is using a shovel with a blue handle and a silver blade to dig a hole in the soil. The tree has a thin trunk and several bright green leaves. The background is a soft, out-of-focus green, suggesting an outdoor setting. The text "Quality of life is at the heart of everything we do at Sandycroft Nursing Home" is overlaid on the left side of the image.

“Quality of life
is at the heart
of everything we
do at Sandycroft
Nursing Home”

Activities and Services

Quality of life is at the heart of everything we do at Sandycroft Nursing Home. When residents come to live with us, we'll seek their input in planning a service package to meet their individual needs.

We will do everything within our power, where practically possible, to ensure residents' day-to-day life can continue in meaningful community experiences such as activities, faith considerations, health and beauty, exercise, diet, entertainment and gardening.

All activities are tailored in line with residents' interests and passions, past and present, and in collaboration with families, who are encouraged to join in. By determining individual preferences and presenting a variety of stimulating and engaging options for differing abilities and interest levels, residents maintain independence and purpose in their day-to-day experiences.

Each month, we design activities and events around key themes, which are topical and seasonal. These may include sporting events, international cuisine, reminiscence, music through the decades and gardening.

Parties and events can be arranged for special occasions such as birthdays and anniversaries. The Sandycroft team will be happy to help in any way we can.

What we offer

- Hairdressing
- Health & beauty
- Chiropody
- Outings
- Lifestyle & Well-being Officer
- Spiritual support
- Community Involvement

*Charges apply for hairdressing services

Moving In

Moving home can be a stressful time for anyone, particularly for someone living with a dementia or related condition.

At Sandycroft Nursing Home we understand this. Our friendly team has the skills and experience to make your loved one's move to Sandycroft Nursing Home as smooth as possible. You can be reassured that many of our residents have said they feel even more comfortable, safe and content with us than in their previous homes.

It's important to us that new residents and their families feel in control, so your input is welcomed at every stage of the transition process. We'll move at your pace and will encourage new residents to meet with staff and existing residents when they feel ready.

It's the little things that often make a difference, so residents are invited to bring personal furnishings from home that give a sense of warmth, comfort and familiarity.

5 Helpful Tips:

1 Familiar items

Items of sentiment and personal significance such as photographs can help to establish a sense of familiarity in a new home.

2 Items of comfort

Soft, warm items such as bed throws, robes and slippers can add a sense of comfort and homeliness.

3 Familiar smells

Sense of smell is our most powerful memory trigger. Favourite scents like lavender on a pillow can help with relaxation, particularly on the first night.

4 Favourite meal

A favourite family meal can be a comforting and rewarding way to end a busy moving-in day, so please let our staff know of any dietary requirements.

5 Share your concerns

This may be the first time you or your loved one has moved into a care home, but our staff have experienced this many times in their working careers and are experts at helping you navigate any concerns you may have. Please call on them at any point.

About Qualia Care

Our Vision

All of our care homes have a shared vision; to become a 'best-in-area' care home that provides high-quality, affordable care in the local community. We work towards achieving this by continually improving the standards of care across all our homes. We do this because we care deeply about the experience of each person, and because we want to make a positive and tangible difference to people's lives.

Our Care

We provide a wide range of quality care and accommodation to people with varying care needs, including personal (residential care), nursing and palliative care. Our aim is to ensure every resident receives kind and dignified personal care, treatment and support – promoting their health and well-being.*

Our People

Our respected leadership team, registered managers, qualified nurses and care staff are all passionate about helping people, and are proud to be a part of making a positive difference to people's lives. Our people share a culture of inclusion that is warm and inviting. We're proud to be entrusted with – and given the honour of – caring for others, and we go the extra mile every day to be of service.

*For a full list of the care provided in our care homes please refer to the Qualia Care website: www.qualiacare.co.uk



Quality Assurance

Our home is registered and inspected by the Care Quality Commission (CQC).

Care Quality Commission
Citygate
Gallowgate
Newcastle upon Tyne
NE1 4PA

Tel: 0300 061 6161

www.cqc.org.uk

FAQs

What activities do we offer?

Our residents have a range of suitable activities from which to choose. We encourage participation and suggest activities people may like. However, we do understand that sometimes residents may prefer their own company.

Residents may prefer to continue with their own particular hobbies and interests, and we will assist with these in any way we can.

What additional healthcare support is available?

Additional support is provided by a number of healthcare professionals such as GPs, physiotherapists and occupational therapists to ensure residents receive the most comprehensive care. There is no charge for these visits if arranged via the GP practice.

Is there a chiropodist/podiatrist?

A free service may be accessible via the local GP surgery or, if you prefer, a private service can be facilitated for you via our visiting chiropodist (charge applicable).

Is there a dentist?

A community dentist is free of charge, or residents may prefer to keep their own private dentist. Visits can be scheduled and residents are seen in the privacy of their own room.

Are there hairdressing facilities?

A trained hairdresser visits on a regular basis and caters for both male and female customers. Alternatively, residents can continue to use their hairdresser of their choice.

The hairdresser is not employed by the home and charges for the services provided. Prices are on display in the hairdressing salon.

What are the fees?

Fees, unless otherwise agreed, include accommodation, full board, in-house laundering of personal items of clothing and the provision of care.

Both residents and relatives need to be aware of the cost associated with living in the care home and how the fees are to be paid.

Fee levels may change in the future. We will advise in writing of any such changes to the financial details.

What are the meals like?

A range of dishes will be planned to suit each resident's dietary requirements. The daily menu will be displayed to show the choices available. Snacks and drinks are available to enjoy at any time during the day or night.

Relatives and friends can join residents at any time for a meal; just let a member of staff know in advance so arrangements can be made.

Is smoking allowed?

We promote a non-smoking, healthy environment in the home. Therefore, we do not permit smoking in any of our bedrooms or communal lounges.

We are aware that some residents have enjoyed smoking and it's their choice to continue to do so. As such we have a designated smoking area where they may smoke if they wish.

Are there telephones available to use?

Telephones are available for residents to use, which staff will be available to assist with.

It may also be possible for residents to arrange with their phone provider to have their own personal telephone in their room, which residents will have to pay for.

When are the visiting hours?

We have no set visiting times. However, should visitors arrive during meal times or when residents are being attended to, visitors will be made welcome and asked to wait until they are ready.

Residents may also wish to visit family and friends and we'll help with this. It's important that residents inform a staff member beforehand if they plan to leave the care home for any reason.

Contact Us:

If you have any more questions please don't hesitate to get in touch.

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